

Facilities at The Postal Museum

Visual Story

In this guide you can find out information about the **facilities** you can access at The Postal Museum.

Mail Rail

On your visit to The Postal Museum you will go to the **Mail Rail site**.

There are **activities for children, young people, families and adults** and you can:

- Ride a **small underground train** called Mail Rail.
- Visit the **permanent exhibition** where you can learn about the history of Mail Rail and play with fun interactive exhibits.
- Sometimes there are arts and crafts and other activities taking place in the Mail Rail depot. This would be advertised on the website.
- Visit **Sorted!** The Postal Play Space. You need a separate ticket for Sorted!
- Visit the **gift shop** in Mail Rail.
- Use the **Changing Places Toilet, unisex toilets** and **baby changing** facilities.



You can **find out more** about these activities and facilities in this **visual story**.

Sorted! The Postal Play Space

On your visit to The Postal Museum you can **book tickets to Sorted! The Postal Play Space.**

Sorted! The Postal Play Space is an **indoor play area for children aged 8 and under.**

You can pretend to be a **postal worker** in an **interactive village** with **streets, buildings, trolleys, pulleys, slides and chutes.**

Sorted! is located on the **ground floor of Mail Rail** next to the gift shop. Sessions are **45 minutes** and start every hour, on the hour. You will **need to purchase a separate ticket to visit Sorted!**

You can **find out more** about Sorted! in this **visual story.**



The Postal Museum

On your visit to The Postal Museum you will go to **The Postal Museum site**. There are **activities for children, young people, families and adults** and you can:

- Visit the **permanent exhibition** where you can learn about the history of Royal Mail and the postal service in Britain and play with fun interactive exhibits.
- Visit the **temporary exhibition** that changes every 6 months to a year. The theme of the exhibition will be linked to the post.
- Visit the **Archive** when it is open (Wednesday to Friday and the second Saturday of each month).
- Visit the **Learning Space** if an activity is taking place. This would be advertised on the website.

- Visit the **gift shop** in The Postal Museum.
- Visit the **café** which serves a selection of hot and cold drinks, cakes and sandwiches.
- Use the **unisex toilets** and **baby changing** facilities.

You can **find out more** about these activities and facilities in this **visual story**.



The Archive

On your visit to The Postal Museum you can visit the **Archive**.

The **Archive** is on the **first floor** and can be accessed using the **stairs or lift**.

This room is where you can look at the archives and find out about people who **worked for the Post Office**. You can also find out more about the items cared for by the museum. This includes information about items not on display in the exhibitions.

You can find out more about **stamps** here as well.

A team of **friendly archivists** can **help you and answer any questions** you might have.



Gift shops and café

On your visit to The Postal Museum you can visit the **gift shops** and the **café**.

There are **two gift shops** at The Postal Museum. One is in the **Mail Rail building** and one is in **The Postal Museum building**.

There is a **café** in The Postal Museum building where you can buy a selection of hot and cold drinks, cakes and sandwiches. There are **indoor tables and seating available**.

There is an **outdoor courtyard with additional seating**. You are also welcome to **eat café products here**, as well as your **own food and drink** you bring with you.



Toilet facilities

On your visit to The Postal Museum you can **access a range of toilet facilities**, including:

- **Unisex toilets** in The Postal Museum and Mail Rail.
- **Accessible toilets** in The Postal Museum and Mail Rail.
- **Baby changing units** in The Postal Museum and Mail Rail.
- A **Changing Places toilet** on the lower ground of Mail Rail, accessed by a platform lift. If you need a **RADAR key** please speak to a member of staff.





The
Postal
Museum



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Art Fund_

Thank you for visiting The Postal Museum, we hope you had a great time.