

Planning your Visit

Visual Story

In this guide you can find out information to help you **plan your visit** to The Postal Museum.

The Postal Museum

The Postal Museum is a museum about **postal history**. It is in **central London**.

It is a place where **people of all ages can go**. There are **activities for children, young people, families and adults**. On your visit you can:

- Ride a **small underground train** called Mail Rail.
- Visit the **permanent exhibition about Mail Rail**.
- Visit **Sorted!** The Postal Play Space.
- Visit the **permanent exhibition about postal history**.
- Visit the **temporary exhibition** that changes every 6 months to a year.
- Visit the **Archive**.
- Visit the **café** in The Postal Museum.
- Visit the **gift shop** in Mail Rail and The Postal Museum.
- Use the **Changing Places Toilet, unisex toilets** and **baby changing** facilities.

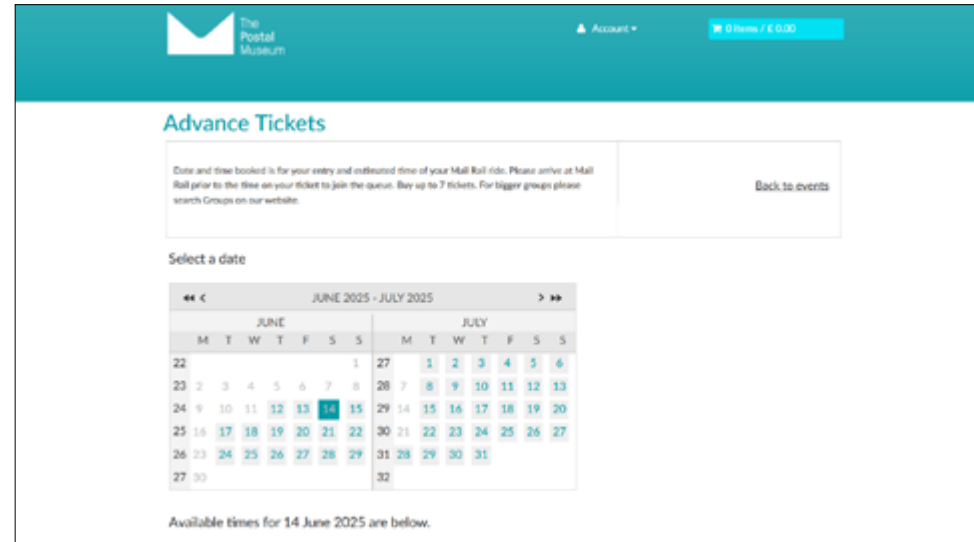
You can **find out more** about these activities and facilities in this **visual story**.



Tickets

Before you visit The Postal Museum, you should **book your tickets in advance**. This will **guarantee entry** and it is **cheaper to book online**. You can show your tickets on your phone or tablet or print them out.

You can buy a ticket on arrival, but **we cannot guarantee entry if the museum is fully booked**. Your ticket will have a half hour timeslot on it - this is your queue entry time for the Mail Rail ride.



Your ticket provides you with **unlimited access to The Postal Museum exhibitions** for one year, and **one ride on Mail Rail** on the date shown on your ticket. If you want to ride on Mail Rail again, you can buy a Mail Rail top-up ticket.



Travelling to The Postal Museum

You can get to the museum by **train, tube, bus, cycling or walking:**

- There are **walking trails** from each of the **nearest train and tube stations**. You can view them at: **postalmuseum.org/visit-us/walking-trails**
- The nearest **London Underground** stations are Farringdon, Russell Square, King's Cross and Chancery Lane.
- The nearest **National Rail** stations are King's Cross, St. Pancras and Farringdon.
- The **17, 19, 38, 46, 55, 63 and 341 bus routes** all stop near the museum.



You may want to **allow more time for your journey** or travel at a time when there might be **less people on public transport**.

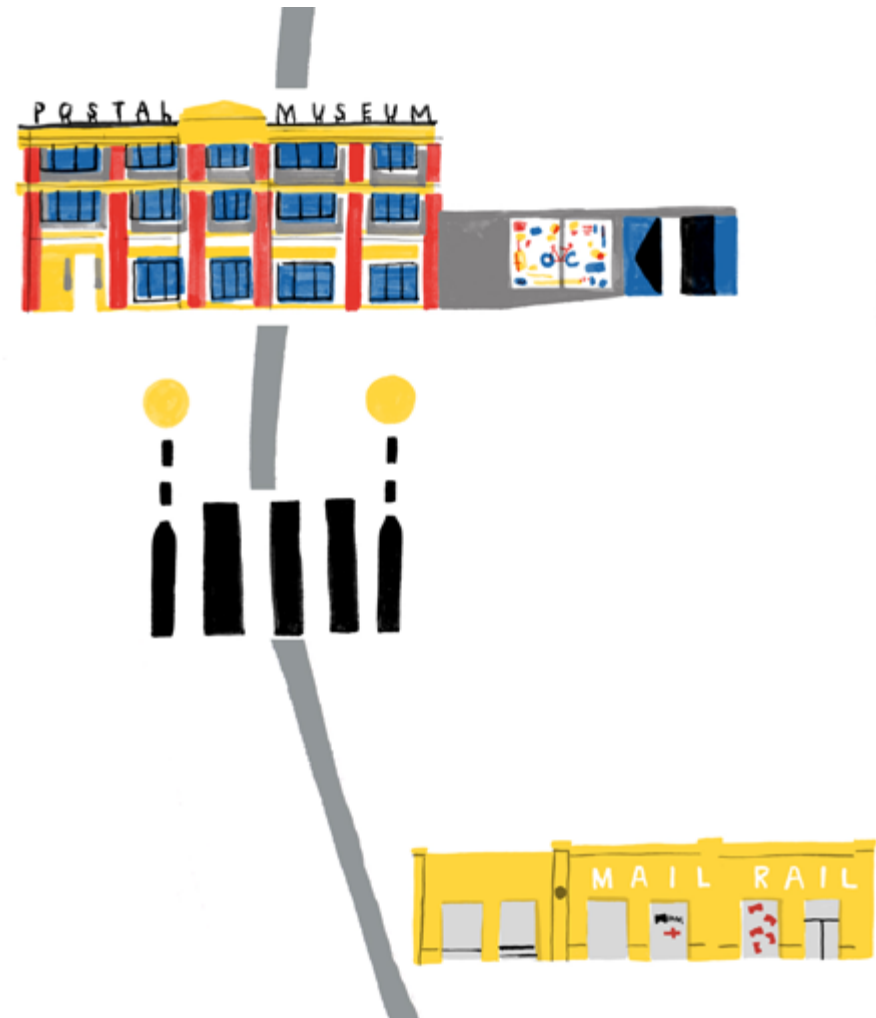
There is **no parking** available at The Postal Museum, our suggestion is using **public transport, walking or using a taxi**. There is a bike shed at the Postal Museum building and there are bike stands close to the museum

When you arrive

The museum is **split over two buildings**. The **Postal Museum building** is on **one side of Phoenix Place** and the **Mail Rail building** is on the **other side of Phoenix Place**. It is a **short walk** between the buildings and you will cross a road using a zebra crossing.

When you **arrive** you should go to the **Mail Rail building first** unless you are early for your timeslot. This is where you will **start your visit**. You can go to The Postal Museum building after visiting Mail Rail.

There are **building works** happening around the museum so it might be **noisy** when you visit.



Staff at The Postal Museum

If you need **some help** during your visit, or you would like to **ask a question**, just speak to our **friendly team of Visitor Hosts wearing purple t-shirts**.

You can **write a message down** and show them if you would prefer.

You might also meet our **security guards wearing black suits**. They will also be **very happy to help you**.



Resources you can borrow

When you come to The Postal Museum you can **borrow some resources** that might help you on your visit.

- **Ear defenders.**
- **Communication Cards.** These are visual cards that show the highlight objects and interactive activities and where to find them.
- **Sensory bags** containing sensory toys, ear defenders and communication cards.





The
Postal
Museum



**Ambitious
about Autism**

Supported by the City of London Corporation's charitable funder, City Bridge Trust, the D'Oyly Carte Charitable Trust and Art Fund.



Art Fund_

Thank you for visiting The Postal Museum, we hope you had a great time.